## UNIVERSITY OF JAFFNA, SRI LANKA FACULTY OF ALLIED HEALTH SCIENCES SECOND YEAR SECOND SEMESTER EXAMINATION IN BPharmHons - 2019 PHACP 2212 COMMUNITY PHARMACY

Time: 03 Hours Date: 18.02.2022

Answer All Six Questions.

Answer part A and B in separate answer books.

|    |            | PART A   |            |
|----|------------|--|------------|
| 1. | 1.1        | List the factors that affect the selection of location of community pharmacy.  | (30 Marks) |
|    | 1.2<br>1.3 | Briefly describe the role of a community pharmacist as a quality medicine supplier. Explain the standards which should be maintained with regard to the followings according to Good Pharmacy Practice (GPP) guidelines. | (20 Marks) |
|    |            | 1.3.1 Premises.  | (30 Marks) |
|    |            | <b>1.3.2</b> Extemporaneous preparations.  | (20 Marks) |
| 2. | 2.1        | List the consequences of medication non-adherence.   | (10 Marks) |
|    | 2.2        | Discuss the advantages and disadvantages of pill-count method as a medication adherence measurement tool.  | (20 Marks) |
|    | 2.3        | Write a short note on Medication Events Monitoring Systems (MEMS).   | (20 Marks) |
|    | 2.4        | Describe the causes of dispensing errors.  | (50 Marks) |
| 3. | 3.1        | Draw a pictogram to illustrate the steps of using an inhaler.  | (40 Marks) |
|    | 3.2        | Write the instructions given to patients during dispensing Warfarin.   | (60 Marks) |
| 4. | 4.1        | Define sorting in disposal of medicines.   | (10 Marks) |
|    | 4.2        | List the medicine disposal methods.  | (20 Marks) |
|    | 4.3        | Briefly describe the medicine disposal methods mentioned in 4.2.   | (70 Marks) |
|    |            | PART B   |            |
| 5. | 5.1        | Define psychology.   | (20 Marks) |
|    | 5.2        | Discuss the services provided by psychologists in mental health units.   | (30 Marks) |
|    | 5.3        | Explain stress and various types of stress.  | (20 Marks) |
|    | 5.4        | List out the psychological symptoms and physical symptoms of stress.   | (30 Marks) |
| 6. | 6.1        | What is communication?   | (30 Marks) |
|    | 6.2        | Discuss various types of communication.  | (50 Marks) |
|    | 6.3        | Define counseling.   | (20 Marks) |